

## Overview

This standard is about establishing improvements to the supply chain. It involves identifying potential improvements, determining the methods and the costs of making such improvements, making recommendations, planning and monitoring the implementation.

\* \*

This standard is for supply chain practitioners. They could be, for example, in purchasing, freight logistics operations or transport management roles.

## Performance criteria

### *You must be able to:*

1. review the current performance of the **supply chain** to establish the need for improvement
2. identify potential improvements to the **supply chain**
3. determine the methods of improving the **supply chain**
4. assess the costs, benefits and risks of establishing improvements to the **supply chain**
5. recommend improvements to the **supply chain**
6. develop implementation plans to establish improvements to the **supply chain**
7. inform **colleagues and key stakeholders** about the improvements and obtain commitment from them to establish the improvements to the **supply chain**
8. confirm that the implementation of improvements to the **supply chain** are monitored and that action is taken to resolve any issues relating to their establishment
9. confirm that the establishment of improvements complies with the relevant legal, regulatory, environmental, health and safety and organisational procedures
10. promote responsibility for the environment and sustainability within the organisation, and communicate and implement this when establishing improvements to the **supply chain**

## Knowledge and understanding

### *You need to know and understand:*

1. your organisation's strategic aims, objectives and activities in relation to the **supply chain**
2. the types of **supply chain** management theories, models and practices
3. your organisation's information sources on **supply chain** processes
4. the types of quality management theories, models and practices
5. the types of change management theories, models and practices user to identify potential improvements to the **supply chain**
6. the cost-benefit analysis methods and procedures used to identify potential costs, benefits and risks to implementing the identified improvements
7. your organisation's planning methods and procedures
8. how to recommend improvements to the **supply chain**
9. how to develop an implementation plan to establish improvements to the **supply chain**
10. the importance of keeping **colleagues and key stakeholders** informed, and how to gain their commitment to establish the improvements
11. the types of issues that may arise when establishing improvements to the **supply chain**
12. the relevant legal, environmental, health and safety and organisational procedures relating to the **supply chain**
13. yours and the organisation's responsibility for protecting the environment and working sustainably when establishing improvements to the **supply chain**

## Glossary

**Supply chain:** procurement, purchasing and supply, logistics, transport and operations management, within and between international boundaries

Establish improvements to the supply chain

---

**Developed by** Lantra

---

**Version Number** 2

---

**Date Approved** 30 Mar 2022

---

**Indicative Review Date** 30 Mar 2027

---

**Validity** Current

---

**Status** Original

---

**Originating Organisation** Lantra

---

**Original URN** SFLSCM88

---

**Relevant Occupations** Managers in Distribution, Storage and Retailing, Retailing and Wholesaling, Transport Associate Professionals, Warehouse and Distribution

---

**Suite** Supply Chain Management

---

**Keywords** improvements; recommendations; supply chain

---