
Overview

This standard is about the skills and knowledge needed for you to apply measurement systems analysis (MSA) as part of your organisation's drive to increase the effectiveness and productivity of food and drink operations. This is important in the achievement of excellence and the success of manufacture, processing and supply across the food and drink supply chain. Determining the components of variation in the measurement process can make a significant contribution to the implementation of change, improvement, new practice, targets and a performance driven culture.

You will need to apply and understand the methodology of measurement system analysis and how it is used to contribute to potential improvements. You will need to present findings of analysis to relevant people within the organisation, including management. You will need to

know how to comply with your company policy for improvement, take responsibility for your actions, and refer any issues outside of the limit of your authority to others.

This standard is for you if you work in food and drink operations including, manufacturing, processing, packing or supply chain activities. You may have responsibilities for aspects of organisational improvement in a team leadership or management role.

IMPQI251

Apply the Measurement System Analysis improvement technique in food and drink operations



Performance criteria

You must be able to: