

PPLRPVD32

Transport children and young persons by taxi, private hire or chauffeuring



Overview

This NOS is about transporting children and young persons. You must be able to ensure all children and young persons are seated safely. You must know and understand the duty of care you have when transporting children and young people. You must know what to do if a child falls ill, or confides problems and issues with you.

This NOS is made up of two elements:

1. Prepare a vehicle for transporting children and young persons
2. Safely pick up and transport children and young persons to an appointed destination point where they can be safely handed over to an authorised person

Who this NOS is for

This NOS is for drivers of taxi and private hire vehicles.

PPLRPVD32

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Performance criteria

Prepare a vehicle for transporting children and young persons

You must be able to:

- P1 prepare the vehicle in accordance with the licensing conditions and/or LEA contract specifications and individual passenger transport statements provided
- P2 carry out a vehicle inspection that may include ancillary equipment designed to assist the boarding and alighting of children and young persons who require special assistance measures

Safely pick up and transport children and young persons to an appointed destination point where they can be safely handed over to an authorised person

You must be able to:

- P3 demonstrate that they have been contracted to transport children and young persons
- P4 provide assistance where required for securing a seat belt or child restraint
- P5 ensure that all children and young persons who require assistance are assisted
- P6 arrive at the collection or destination point at the agreed time
- P7 transport children and young persons safely in line with operator policies and LEA/licensing authority contract requirements and conditions

PPLRPVD32

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Knowledge and understanding

Prepare a vehicle for transporting children and young persons

You need to know and understand:

- K1 the importance of vehicle safety checks within school and social service contracts
- K2 the importance of regular vehicle inspection reporting systems
- K3 the terms 'duty of care' and 'negligence' and how these apply when transporting children and young persons
- K4 the current seat belt law relating to children and young persons
- K5 the legal responsibility of the driver to children of a certain age or height

Safely pick up and transport children and young persons to an appointed destination point where they can be safely handed over to an authorised person

You need to know and understand:

- K6 the role of the Independent Safeguarding Authority to protect children and young people
- K7 the role and responsibilities of a driver and passenger assistant when transporting children and young persons within a contract supplied by a local authority or LEA
- K8 the need for regular CRB checks when transporting children and young persons
- K9 the importance of informing children and young persons of the following:
 - K9.1 danger areas around the vehicle that can cause serious harm or injury
 - K9.2 when and how to enter or leave the vehicle
- K10 the importance of maintaining the dignity of the child when assisting with boarding and alighting
- K11 how to ensure the school, college, teachers and/or parents are confident in a driver's abilities
- K12 explain the term 'in loco parentis' and how it applies to the driver in charge
- K13 describe how to deal with the following:
 - K13.1 an unwell child
 - K13.2 travel sickness
 - K13.3 bullying
 - K13.4 misbehaviour
 - K13.5 a distressed child
- K14 how to communicate with children and young people in a sensitive manner ensuring controls on bad behaviour and high spirits are maintained
- K15 why close contact should be kept with the operator, school, college or contracting authority if a potential problem arises with the transport

PPLRPVD32

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arrangements

- K16 the importance of the 'handover of responsibilities' to a waiting parent, guardian or school
- K17 the importance of having a contingency plan that could be adopted if an incident or emergency took place during the transportation of children and young persons
- K18 the importance of a driver's log or diary to record incidents, events and allegations

PPLRPVD32

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Additional Information

Glossary

Taxi

Includes a licensed Hackney Carriage vehicle

The Organisation

This would be the company you work for or, if you are self employed, the rules you have set for yourself to ensure that you comply with relevant legal and licensing requirements

Incident

An unplanned, uncontrolled event, which could have led to injury to persons or damage to vehicles and equipment, or some other loss

Emergency

A sudden unforeseen occurrence needing immediate action

PPLRPVD32

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